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*Path to a Home*



***San Luis Obispo  
Countywide 10 Year  
Plan to End  
Homelessness***

*We envision a future in which the housing and comprehensive services necessary to remain housed are available for all, affording everyone maximum self-sufficiency, and the opportunity to be productive and participating members of our community*

**HOMELESS SERVICES OVERSIGHT COUNCIL (HSOC)  
Meeting Agenda**

May 17, 2017 11:00 a.m. -3:00 p.m.  
San Luis Obispo Veterans' Hall, Lounge Room  
801 Grand Avenue, San Luis Obispo, CA

1. Call to Order and Introductions of Guests
  2. Public Comment
  3. Action/Information/Discussion:
    - 3.1 Action Item: Vote to recommend Devin Drake for the vacant County Government Service Provider seat, for the remainder of the 2015-2018 term  
  
Attachment 3.1A – Application from Devin Drake
    - 3.2 Discussion Item: Planning for FY2017-18
      - 3.2A Discussion Item: Continuum of Care
      - 3.2B Discussion Item: No Place Like Home Grant Opportunity
      - 3.2C Action Item: Provide guidance to HSOC and its committees re FY2017-18 priorities
  4. Future Discussion/Report Items:
  5. Next Meeting Date: July 19, 2017, 1-3 p.m.
  6. Adjournment
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**HOMELESS SERVICES OVERSIGHT COUNCIL  
 HSOC FULL COMMITTEE  
 March 15, 2017, 1:00-3:00pm  
 Veterans Hall Lounge**

<b>MEMBERS PRESENT</b>	<b>MEMBERS ABSENT</b>	<b>STAFF &amp; GUESTS</b>		
Debbie Arnold Marlys McPherson Dee Torres Heidi Harmon Mariam Shah Charles Bourbeau Janna Nichols Rick Gulino Steve Martin Kristen Barneich Deanna Cantrell Bob Ellis Christopher Johnson Joe Madsen Marianne Kennedy Grace McIntosh	Danielle Veatch Christina Bearce Clare Battista Anne Robin Aurora William Jessica Thomas Scott Smith Devin Drake	Laurel Weir Jessica Lorange Ivana Yeung Hannah Miller Cherie McKee Jenny Wiseman Steven Orozco Amy Villanueva Ryan Hostetter Hunter Snider		
<b>AGENDA ITEM</b>			<b>CONCLUSIONS/ACTIONS</b>	<b>FOLLOW UP</b>
1. Call to Order and Introductions of Guests	Supervisor Arnold welcomed the group and introductions were made.			
2. Public Comment	Bob Ellis shared with the group that Paul Worsham has helped to create a veteran's collaborative group. The group meets the second Tuesday of each month at 10am at the Veterans Hall in SLO. People and organizations interested in helping veterans in our community are invited to attend.			
<b>ACTION/INFORMATION/DISCUSSION</b>				
3. Approval of Minutes			Bob Ellis made a motion to approve the minutes, seconded by Kristen Barneich. Charles Bourbeau, Dee Torres and Marlys McPherson abstained. The remaining members voted	

<p>4.1 Information Item: 2017 Homeless Point in Time Count</p>	<p>Laurel reported that the 2017 Point in Time count occurred Jan 30, 2017 early in the morning. Demographic data was also collected. Surveying took place the week following the count to collect HUD required data. This year an app was used to survey instead of paper copies. There was an additional effort to get Veteran support. There were more folks that declined to be surveyed this year than in past years due to the incorrect belief that their encampment location would be reported to the police. There are currently homeless clients being engaged to help collect the remaining surveys needed. The survey helps update the 50Now program list. We expect to see the surveying finished up this month. The survey and Count results should be back by June or July.</p>	<p>unanimously to approve the minutes.</p>	
<p>4.2 Action Item: Vote to support an application from the County Department of Social Services for a Bringing Families home Grant and direct staff to write a letter of support</p>	<p>Laurel reported that the state has created a new pilot program, called the Bringing Families Home (BFH) program, that would provide rapid rehousing assistance to certain Child Welfare System-involved homeless families. The grant will be competitive. All counties have been invited to send a letter of interest. Counties will be selected to apply. We likely will know by the end of this month if our County has been invited to apply.</p> <p>Laurel explained that while children are not placed into foster care because of homelessness, if children are in foster care and the parent is homeless, the children cannot be placed with that parent again until the parent has housing. This can cause children to be in the foster care system longer than they need to be, which is not good for the children and costs the County and State money.</p> <p>Should the County be invited to apply and should the State approve the County's application, the County will be required to provide</p>	<p>Dee Torres made a motion to support an application from the County Department of Social Services for a Bringing Families home Grant and direct staff to write a letter of support, seconded by Marianne Kennedy. The group voted unanimously in support.</p>	

<p>4.3 Action Item: Vote to endorse the recommendations from the Homeless Services Oversight Council's (HSOC) Housing Committee's affordable and inclusionary housing working group regarding steps that could be taken to increase production of housing that is affordable for homeless and at-risk persons</p> <p>Attachment 4.3A- January 11, 2017 letter to the HSOC Housing Committee</p>	<p>matching funds. This match would come in part from eight Housing Choice Vouchers offered by the Housing Authority of San Luis Obispo (HASLO) and in part from Realignment Trust funding. DSS estimates that up to 53 homeless families could be housed in the county over a three year period if BFH funding is approved for the County.</p> <p>The county will be administering the BFH funding. The money would go into rapid rehousing for families as well as case management. Laurel explained that some of the funds from this grant could be used for one time costs such as rental application fees and security deposits.</p> <p>Laurel reported that last December, the Housing committee created an Ad Hoc committee to discuss ways in which more affordable housing could be created in our community. This Ad Hoc Committee developed recommendations that the Housing Committee voted to support. The letter attached to the HSOC agenda packet for this meeting contains the recommendations from the Housing committee. The Housing committee asks the Full Homeless Services Oversight Council to support these options.</p> <p>Charles Bourbeau asked a question pertaining to the in lieu fees that the County currently collects, inquiring as to whether or not those fees are fully utilized each year. Ryan Hostetter from the County Planning Department noted that they were fully used up each year. It was also noted that while the fees available each year were not sufficient to pay all the costs associated with the development of an affordable housing project, they were important to help local affordable housing developers compete successfully for Low Income Housing Tax Credits and other funding needed to complete the projects.</p>	<p>Dee Torres made a motion to endorse the recommendations from the Homeless Services Oversight Council's (HSOC) Housing Committee's affordable and inclusionary housing working group regarding steps that could be taken to increase production of housing that is affordable for homeless and at-risk persons and forward the support letter to the Board of Supervisors, seconded by Rick Gulino. The group voted unanimously to support the recommendation, with Supervisor Debbie Arnold abstaining.</p>	
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4.4 Discussion Item: Spring Planning Meeting	Laurel shared we are going to have an extra-long meeting starting 11am- 3pm, May 17, 2017 at the Veteran’s Hall. It will be a brown bag meeting so bring your lunch. This is our Spring planning meeting to discuss federal obligations and priorities as well as our community priorities. Clients will be asked to share information about services being provided in our area. Mariam shared the importance of updating and communicating between cities, service providers and county programs. She recommended staying focused on less items this year.		
5. Committee Reports	Janna shared that the Homeless Services Coordinating Committee met on March 7, 2017. There are a couple ad hoc groups looking at employment opportunities, and the issue of encampment displacements. HSCC has also been discussing MASH Events: the most recent event was Morro Bay in the end of February, serving 43 people. The Committee also discussed Warming Centers and the Point in Time count. Future discussion will include county priorities in terms of homelessness.		
6. Future Discussion/Report Items	NA		
7. Next Meeting Date:	May 17, 2017, 11am-3pm		
8. Adjournment	Debbie Arnold adjourned the meeting at 2:10pm		

**HOMELESS SERVICES OVERSIGHT COUNCIL (HSOC)**  
**ACTION ITEM**  
**May 17, 2017**

**AGENDA ITEM NUMBER: 3.1**

**ITEM:** Vote to recommend Devin Drake for the vacant County Government Service Provider seat, for the remainder of the 2015-2018 term

**ACTION REQUIRED:** It is requested that the Homeless Services Oversight Council (HSOC) approve the Homeless Services Oversight Council's Ad Hoc Nominating Committee nomination of Devin Drake to be recommended to the County of San Luis Obispo's Board of Supervisors for appointment to fill the remainder of the term for the County Government Service Provider seat, with a term expiring in January 2018.

**SUMMARY NARRATIVE:**

Members on the HSOC are appointed to three-year terms by the Board of Supervisors. In accordance with HSOC Bylaws, member terms are staggered, so that roughly 1/3 of the seats become available for appointment each year. Members who have served a full term are allowed to seek a second, three-year term. If a seat is vacated mid-term, another person may be appointed to fill the remainder of the term.

There are two seats on the HSOC for County Government Service Providers. Tracy Schiro, who is the Assistant Director for the County Department of Social Services previously held the seat expiring in January 2018. Ms. Schiro notified the HSOC on March 2, 2017 that she was giving up her seat on the HSOC in order to allow the new Department of Social Services Director to have the opportunity to work with community partners that focus on addressing homelessness in San Luis Obispo County.

HSOC's Ad Hoc Nominating Committee met on April 24, 2017 to consider the applicant for the available seat and recommended Devin Drake for appointment to the seat.

Devin Drake is the Director of Social Services for the County of San Luis Obispo. He began serving in that position in January 2017. Prior to that, he served as the Deputy Director of Adult & Children Services in Santa Barbara County's Department of Social Services (DSS) since 2014. He worked for the Santa Barbara County DSS since 1999. He is a Licensed Marriage and Family Therapist. He currently oversees all aspects of the County of San Luis Obispo's DSS, including the CalWORKs Housing Support Program for homeless families participating in the CalWORKs program, as well as participant services such as Medi-Cal and CalFresh enrollment and the County's General Assistance program.

**BUDGET/FINANCIAL IMPACT**

No current fiscal impact is anticipated.

**STAFF COMMENTS:**

It is recommended that the Homeless Services Oversight Council approve this item. Upon the HSOC's approval, staff will submit a recommendation for appointment to the Board of Supervisors.

# Fiscal Year 2016-17 Planning Meeting

Homeless Services Oversight Council

May 17, 2017



# Overview

- ▶ HSOC Roles and Responsibilities
- ▶ Current Environment
  - ▶ Challenges
  - ▶ Opportunities
- ▶ Performance Measures
- ▶ Planning
- ▶ Wrap Up

# HSOC Roles and Responsibilities

- ▶ Original
  - ▶ U.S. Department of Housing and Urban Development (HUD)
    - ▶ Planning body for the Continuum of Care programs (FY2016 funding: \$928,536)
    - ▶ 10 Year Plan to End Homelessness
    - ▶ Point in Time Count
  - ▶ County of San Luis Obispo
    - ▶ Advisory Body to the Board

# HEARTH Act

- ▶ Enacted 2009
- ▶ First Interim Regulation promulgated in 2012
  - ▶ Ensure representation from subpopulations affected by homelessness
  - ▶ Monitor CoC subrecipient performance

# External Challenges

- ▶ Changes to the Continuum of Care (CoC) Program
  - ▶ HUD emphasis on funding permanent housing
    - ▶ Impact
      - ▶ Loss of Supportive Services Only grant (South County Case Management Program)
      - ▶ Loss of \$147,425 per year to County CoC
      - ▶ Reallocation of Transitional Housing to Permanent Housing this year

# Challenge: Performance Based Funding

- ▶ HEARTH Act requires HUD to use performance based funding for the competition
- ▶ Scoring based on entire CoC performance
  - ▶ Individual groups may perform well but are at risk if whole CoC does not score well
- ▶ Competitions have required at least one program at risk every year in every community

# Challenge: Performance Based Funding (cont.)

- ▶ Increasing importance to Continuum of Care national funding competition
  - ▶ Up to 50% of total score

# Challenges: Performance Based Funding

- ▶ HEARTH Act established 7 performance measures
  - ▶ Length of Time Homeless
  - ▶ Returns to Homelessness
  - ▶ Thoroughness of Outreach
  - ▶ Reduction in the # of Homeless Persons
  - ▶ Jobs and Income Growth for (Chronically) Homeless Persons in Permanent Supportive Housing
  - ▶ Reducing First Time Homelessness
- ▶ HUD added 2 more:
  - ▶ Housing placement from street outreach
  - ▶ Retention of permanent housing

# Challenges: Coordinated Entry

- ▶ By January 2018
- ▶ Establishing a “front door”
- ▶ Progressive engagement
  - ▶ Try to prevent or divert first
  - ▶ Light touch to start
  - ▶ Assessment and referral if homelessness persists
- ▶ Requires more assessment, but SSO cuts will result in fewer case managers to assess and refer



# Opportunities

- ▶ No Place Like Home
- ▶ Drug Medi-Cal Waiver

How are we doing?

# Fiscal Year-to-Date (10/1/16-5/1/17)

## Performance: Length of Time Homeless

- ▶ Measure: Length of Time Homeless (LOTH)
- ▶ Target for High Performing Community: 20 days or 10% less than the previous year
- ▶ 1a. Program Entry to Exit (persons in ES)
  - ▶ N=622
  - ▶ **Average LOTH: 295.11 days**
  - ▶ Median: 262 days
- ▶ 1b. Homelessness Start to Exit (persons in ES)
  - ▶ N=624
  - ▶ Avg. LOTH: 331.77
  - ▶ Median: 183

# Year-to-Date Performance: Returns to Homelessness

- ▶ Report dates: 10/1/15-9/30/16
- ▶ Target for High Performing Communities: 5% or a 20% decrease from the previous year
- ▶ # of persons who exited to a permanent housing destination: 168
  - ▶ # of persons returning to homelessness in less than 6 months: 5
    - ▶ % returning in less than 6 months: 2.98
  - ▶ # returning to homelessness in 6-12 months: 5
    - ▶ % returning to homelessness in 6-12 months: 2.98
  - ▶ # returning to homelessness in 13-24 months: 8
    - ▶ % returning to homelessness in 13-24 months: 4.76
  - ▶ # returning to homelessness in 2 years (cumulative): 18
  - ▶ % returning to homelessness in 2 years (cumulative): 10.71

# Year-to-Date Performance: Employment and Income Growth for Homeless Persons in Supportive Housing

## ▶ 4.1 Change in Earned Income

▶ N=38

▶ # with increased earned income: 0

## ▶ 4.2 Change in non-employment cash income

▶ N=38

▶ # of adults with increased non-employment cash income: 4

▶ % of adults who increased non-employment cash income: 10.53%

# Year-to-Date Performance: First Time Homelessness

- ▶ 5.1 Enrollment of Newly Homeless Persons in Emergency Shelter (ES) or Transitional Housing (TH)
  - ▶ Universe of persons with entries into ES or TH in federal FY16: 851
    - ▶ # of persons with prior entry into ES or TH in past 24 months: 146
    - ▶ # of persons with no prior entry into ES or TH in past 24 months: 705
- ▶ 5.2 Enrollment of Newly Homeless Persons in Emergency Shelter (ES) or Transitional Housing (TH), or Permanent Housing (PH)
  - ▶ Universe of persons with entries into ES, TH, or PH in federal FY16: 1367
    - ▶ # of persons with prior entry into ES, TH, or PH in the past 24 months: 213
    - ▶ # of persons with no prior entry into ES, TH, or PH in the past 24 months: 1154

# Year-to-Date Performance: Successful Placement from Street Outreach into Permanent Housing

- ▶ # of persons who exited street outreach in FY16: 17
  - ▶ # who exited to temporary or some institutional destinations: 5
  - ▶ # who exited to permanent housing: 8
  - ▶ % successful exits: 76.47%

# Year-to-Date Performance: Exits to Permanent Housing (PH) and Retention

## ▶ Exits to PH

- ▶ # of persons in ES, TH, and PH-RRH who exited in FY16: 846
  - ▶ # exiting to PH destinations: 150
  - ▶ % successful exits: 17.73%

## ▶ Retention

- ▶ # of persons in all PH except PH-RRH in FY16: 96
  - ▶ # of persons who remained in applicable PH projects or exited to other PH destinations: 86
  - ▶ % successful exits or retentions: 89.58
  - ▶ HUD Target: 80%



# Factors Hindering Performance

- ▶ Lack of affordable housing for persons able to live independently
- ▶ Insufficient housing options for persons unable to live independently
- ▶ High number of unsheltered persons
- ▶ Displacement of camps/unsheltered persons
- ▶ Insufficient recovery resources

# Small Groups

- ▶ Housing Committee
  - ▶ Length of Time Homeless
  - ▶ Reduction in the # of Homeless Persons
  - ▶ Reducing First Time Homelessness (Prevention)
  - ▶ Increase Exits to Permanent Housing
- ▶ Homeless Services Coordinating Committee
  - ▶ Length of Time Homeless
  - ▶ Thoroughness of Outreach
  - ▶ Increase Housing Placements from Street Outreach
- ▶ Finance and Data Committee
  - ▶ Supporting Coordinated Entry through HMIS Improvement
  - ▶ Supporting HSOC System Performance Monitoring

# Next Steps

- ▶ 10 Year Plan Update
- ▶ Committees Develop Work Plans

Thank You

# Strategies

- ▶ 10 Year Plan Key Strategies
  - ▶ Facilitating Access to Affordable Housing
  - ▶ Stopping Homelessness Before it Starts through Prevention and Effective Intervention
  - ▶ Ending and Preventing Homelessness through Integrated, Comprehensive, Responsive Supportive Services
  - ▶ Coordinating a Solid Administrative & Financial Structure to Support Effective Plan Implementation

# No Place Like Home (NPLH) Program: Permanent Supportive Housing for Seriously Mentally Ill Californians



California Department of Housing and Community Development

May 2017



# NPLH Background

- Signed into law on July 1, 2016.
- Authorization of \$2 billion in bond proceeds to invest in the development of permanent supportive housing for persons who are ***in need of mental health services and are experiencing homelessness, chronic homelessness, or who are at risk of chronic homelessness.***
- The bonds are repaid through Mental Health Services Act revenues.



# NPLH Target Population

Persons who are Homeless, Chronically Homeless, or At Risk of Chronic Homelessness who are:

- An adult or older adult with a Serious Mental Disorder, or
- Seriously Emotionally Disturbed Children or Adolescents
- *Includes persons with co-occurring mental and physical disabilities or co-occurring mental and substance use disorders.*



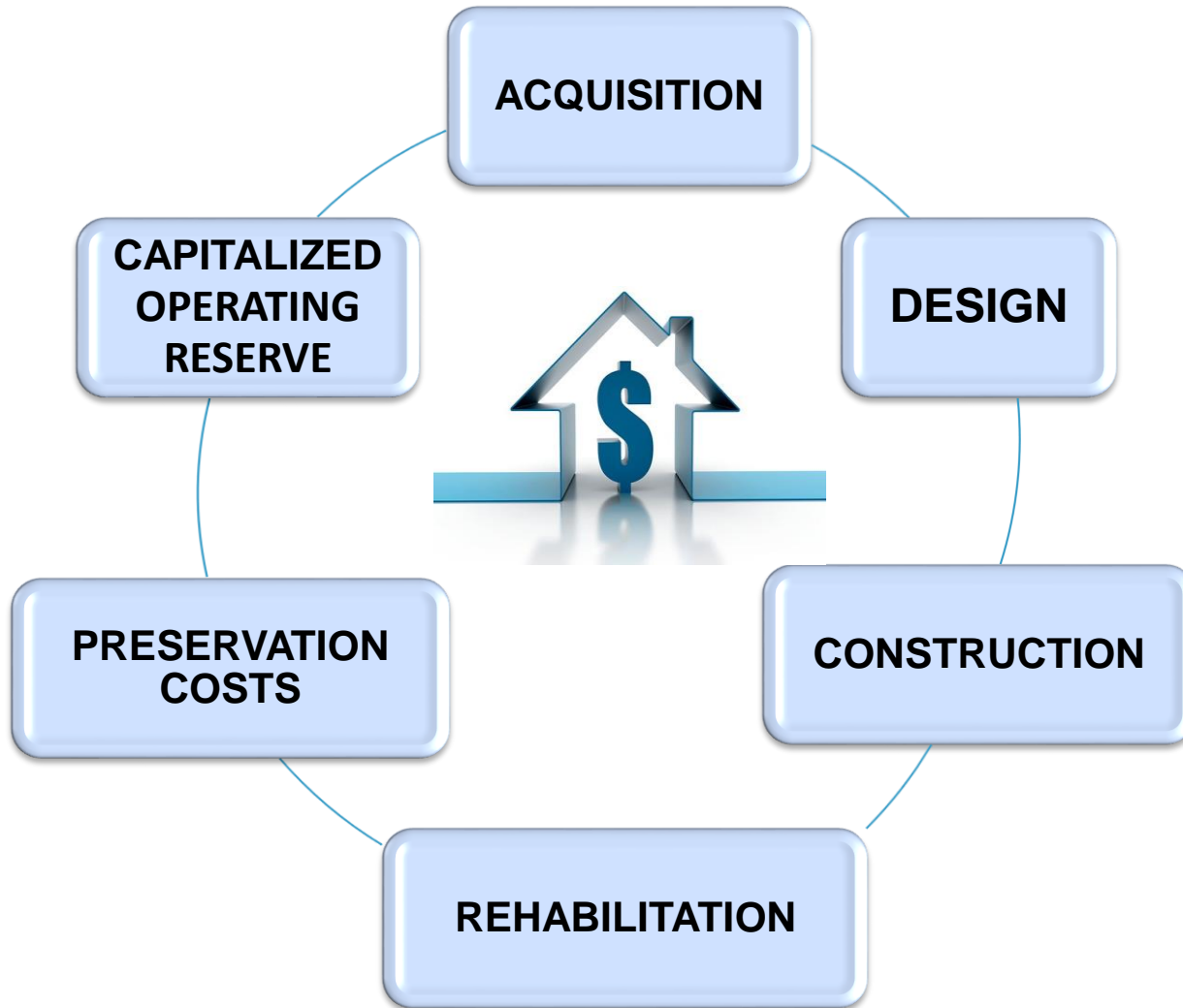


# NPLH Program Goals

- Permanent Supportive Housing\* to improve quality of life for homeless adults or youth with severe mental illness, or serious emotional disturbance
  - Housing First
  - Flexible, Voluntary, and Individualized Services
  - Innovation in Program Services and Delivery
  - Continuity of Care
  - Housing Projects in Proximity to Community Services
- *\*Housing with no limit on length-of-stay, that is occupied by the Target Population, and linked to on-site or off-site services that assist the supportive housing resident in retaining housing, improving his or her health status, and maximizing his or her ability to live and, when possible, work in the community.*



# NPLH Program Eligible Uses





# Key Points for SLO County

- Release of NOFA – Summer 2018
- Counties will be eligible applicants (either solely or with a housing development sponsor).
- Funding for permanent supportive housing must utilize low barrier tenant selection practices that prioritize vulnerable populations and offer flexible, voluntary, and individualized supportive services.
- Counties must commit to provide mental health services and help coordinate access to other community-based supportive services.
- Competitive and Non-competitive applications will require (w/in 5 yr) updated County Plan to Combat Homelessness



# Program Components:

## **Competitive Program:**

- Up to \$245 million amongst medium-size counties
- County of SLO may apply for a max. of \$20 million

## **Non-Competitive / Over-the-Counter Funds:**

- Up to \$200 million available to all counties
- Allocation formula is based on HUD Point in Time Count Data
- County of SLO is eligible to apply for \$2.3 million

## **Technical Assistance:**

- Grant application due September 2017
- County of SLO should receive \$100,000 over 3 years